

1. ACCEPTANCE OF TERMS

The Services provided by LINGUAFISH are subject to the following Terms and Conditions.

2. CONTENT

The Client shall use LINGUAFISH for lawful purposes only. The Client shall not post or transmit to LINGUAFISH any material which is unlawful, abusive, does not respect privacy or publicity rights.

LINGUAFISH has the right to refuse the provision of services to documents that may be offensive or include hatred speech or contravenes national or international laws.

LINGUAFISH does not take responsibility for the content or views expressed in the submitted texts.

LINGUAFISH does not take any responsibility for any kind of plagiarism that may be found in the original text. It is the Client's responsibility to ensure that the submitted document does not violate any copyright or other law.

LINGUAFISH does not interfere and does not alter the content or the message conveyed in the submitted texts. Therefore, false conclusions, lack of cohesion, as well as other weaknesses related to the content shall not be amended.

3. CONFIDENTIALITY AND COPYRIGHT

LINGUAFISH guarantees that all the documents and data submitted by its clients are treated as confidential. Confidentiality and security are guaranteed in terms of documents transfer, translation or proofreading process and storage.

LINGUAFISH does not hold any ownership or copyright over the edited, proofread and/or translated documents, as part of its paid services, unless there is a different agreement with the Client regarding copyright.

4. MEMBER ACCOUNT, PASSWORD AND SECURITY

In order to create an account, the client must provide LINGUAFISH with accurate, current and complete information. The Client is responsible for maintaining the confidentiality of the chosen password. The Client is expected to notify LINGUAFISH immediately of any unauthorized use of the Client's personal account.

5. REFUSAL OR DENIAL OF SERVICE

LINGUAFISH reserves the right to deny or refuse service without explanation.

6. QUALITY OF SERVICES

LINGUAFISH tries hard to submit documents of high quality in terms of language. LINGUAFISH editors and translators strive to respect the content and style of the original document; nevertheless, any document may be proofread or translated in multiple ways.

It is the client's responsibility to review the submitted document. For proofreading services, it is the client's responsibility to accept or reject any modifications proposed by the LINGUAFISH editor. LINGUAFISH facilitates this process with the use of change tracking system.

In the extreme case when the client is not satisfied with LINGUAFISH services, no refund is guaranteed after the completion of services by LINGUAFISH. Yet, we welcome any feedback or complaint, which we shall be dealt with aiming at complete customer satisfaction.

7. TECHNICAL MALFUNCTIONS

In the extreme case of failure of performance by LINGUAFISH, which may be caused by technical problems, computer virus, theft, hardware/ software malfunction, or similar problems, LINGUAFISH shall proceed with a full refund of the amount paid to the Client.

8. PAYMENT

Upon payment of the amount stated in the quote, the Client will receive the relevant invoice/receipt, and LINGUAFISH will proceed with working on the submitted document.

9. WEBSITE CONTENT AND LINKS

LINGUAFISH does not share responsibility about the content of any linked site featured in LINGUAFISH.com.

The content of LINGUAFISH.com as well as its name cannot be used in any format without the permission of LINGUAFISH.

10. MODIFICATION OF TERMS AND CONDITIONS

The terms and conditions contained herein may be modified, amended, altered, changed, reorganized, rewritten, or revoked at any time, for any reason and without notice.

LINGUAFISH reserves the right to modify the Terms and Conditions at any time without notice. The most current version of the Terms and Conditions can be found on the "Terms and Conditions" link at the bottom of the LINGUAFISH website.